

GIOVANNI NUNUTZI ESTRADA

Software developer

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EXPERIENCE

04/2022 - Present • Software developer

TheGuruCompany

- **Version control:** Proficient in using GitLab for managing and tracking code changes.
- **Communication and problem-solving:** Facilitated effective team communication and quickly resolved issues to maintain project cohesion.
- **Product development:** Experience with products focused on Digital Marketing, Connectivity, Internet, and Security.
- **Audits and quality control:** Performed code audits and established controls to ensure stable releases in staging and production environments.
- **Agile methodologies:** Worked with the SCRUM methodology, organizing and optimizing time to meet punctual deliveries.
- **Web development:** Built web solutions using technologies such as HTML, CSS, JavaScript, SCSS, and REST, as well as frameworks like Ruby on Rails (back-end) and Ember.js (front-end).
- **Databases:** Design, management, and optimization of databases using PostgreSQL.
- **Mobile applications:** Developed features for Android (Android Studio) and iOS (Xcode) applications.
- **Work environments:** Experience with Linux and macOS Monterey operating systems.
- **Efficient code:** Focused on writing scalable, efficient, and maintainable code.
- **Automation and artificial intelligence:** Integration of gems like OpenAI for creating intelligent chatbots.
- **Support and ticketing:** Managed requests and tracked tickets using specialized support systems.
- **Intelligent bot development:** Utilized Botpress to create smart chatbots powered by artificial intelligence, capable of learning company-specific information and responding accordingly. Additionally, tailored bots according to client requirements to provide customized conversational experiences.

10/2021 - 04/2025 • Software developer

Koonol

- **Customer service automation:** Implemented a Contact Center bot using Dialogflow, Vonage, and Ruby on Rails, optimizing customer service through automated messages for efficient problem resolution.
- **Webhook integration:** Developed features to capture and manage webhooks through APIs, enhancing system communication and responsiveness.
- **Optimization and development of new features:** Created and optimized functionalities for databases and front-end, improving performance and usability.
- **Version control:** Code management and version handling using GitLab.
- **Tools and technologies:** Advanced use of Ruby on Rails, Ember.js, and PostgreSQL in application development and maintenance.

09/2020 - 02/2021 • Software developer

Catehe

- **Development of administrative applications:** Created internal web applications for administrative use using Laravel, with HTML, CSS, and some experience in Vue.js.
- **Progressive applications for consumers:** Developed progressive web applications (PWA) targeted at the company's consumers, using pure PHP and JavaScript to enhance accessibility and user experience.
- **Database management:** Created and managed databases using MySQL, HeidiSQL, and PhpMyAdmin, ensuring their integration and performance in applications.

EDUCATION

08/2020 • Ingeniería en Sistemas Computacionales

Universidad Cuauhtémoc Querétaro

TRAINING / COURSES

Udemy - Proyectos Web profesionales con Ruby y Ruby On Rails
Udemy

Udemy - Ember.js
Udemy

Udemy Php, MySQL, Laravel
Udemy

Udemy - JavaScript Moderno
Udemy

LANGUAGES

English

Intermediate

Español

Native Language

SKILLS

Android Studio	CSS	Botpress	Ember.js	GitHub	GitLab	HTML	JavaScript	Laravel	Linux
Mac OS	PHP	PostgreSQL	Ruby	SCSS	SwiftUI	Ruby on Rails	OpenAi	DeepSeek	LLMS

INTERESTS

 Programming

 Technology

 Videojuegos